

W-01303A-08-0227
SW-01303A-08-0227

ORIGINAL



0000078951

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 69761

Date: 7/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Marie A. Last: Honkanen

Account Name: Marie A. Honkanen

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

Received the following letter dated June 18, 2008:

Arizona Corporation Commission
1200 W. Washington- Suite 206
Phoenix, Arizona 85007

Re: Arizona Document , W-01303A-08-0227

This is to object to another increase from Az-Am. Water! We moved here in 1995 and purchased a home. The reality Company explained to us the charge of \$39.76 to the above company. They told us that as the area grew, this charge would decrease.

☐ Last year thy raised the amount to \$49.76, which was a considerable amount to raise our bill. Now we learn that they intend to raise this to \$59.76! The pipes that bring the sewer to our house must be paid for by now due to the growth in the area.

☐ We strongly object to these increases!

Thank you,

Maria A. Honkanen
[REDACTED]

Arizona Corporation Commission

DOCKETED

JUL -2 2008

DOCKETED BY [REDACTED] MA

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Az-American Water Co. for Mohave - Sewer Division

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

I called the customer yesterday on 7-1 and acknowledged receipt of her letter expressing opposition to the referenced rate case. I advised her letter would be noted as a permanent record in this application. I expressed thanks for taking the time to express her opinion in this matter. I e-mailed this OPINION to Carmen Madrid @ ACC-Phoenix Office to have this docketed against the Company under Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227 File closed.

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Az-American Water Co. for Mohave - Sewer Division

End of Comments

Date Completed: 7/2/2008

Opinion No. 2008 - 69761
